



OrientalDental  
there is a dentist in Oriental

**ELIZABETH H. CORDES, D.D.S., P.A.**

***WELCOME TO OUR PRACTICE!***

*↩ Important information: please read ↪*

We appreciate the trust you have placed in us. Our primary goals are to treat existing dental problems, to prevent gum and tooth disease, and to educate our patients on ways they can maintain optimum oral health. Communication is an important route toward achieving these goals, so we of course welcome any questions you may have about our practice.

***Your new patient visit will include:***

1. A complete medical history to protect your health
2. X-rays to detect tooth decay and to check the condition of the supporting bone
3. An exam of the head and neck areas, including an oral cancer screening
4. A clinical exam of the teeth and all soft tissues

This examination provides the information necessary to determine dental treatment needs. According to those needs, a practical treatment plan will be written for you. The plan will outline what treatment is needed, how much it will cost, and how long it will take. If multiple treatment options exist, these will be discussed as well.

***Financial Considerations***

We make every effort to keep the cost of your dental care as low as possible. **You are expected to pay at the time of your visit. We accept cash, checks, Visa, MasterCard, Discover and American Express.** We also offer **interest-free financing**. Please ask if you are interested.

**If you have dental insurance**, we will be glad to take your insurance information and provide you with a completed form that you can send to your dental insurance company for reimbursement. **You are responsible for knowing the benefits of your particular insurance program.**

If your treatment program requires several visits, you will be given an estimate of the cost. This estimate will be valid for 30 days. We will do our best to provide you with a treatment plan that fits your timetable and budget and also gives you the best possible dental care. **A \$30.00 fee will be charged for all returned checks.**

***Emergency Treatment***

We offer **one-time treatment for dental emergencies** to the extent that we are able for anyone who needs it. Please note, however, in the best interests of your dental and overall health, we cannot continue to see anyone as a patient unless we establish a formal dentist-patient relationship with a comprehensive new patient examination and a program of regular dental care.

***Appointments***

Scheduled appointments are available **Monday and Tuesday, 9:00 a.m. to 4:00 p.m.** Additional appointment times may be available by special arrangement. **Our office number is (252) 249-1551.** Please call this number to schedule an appointment. If the answering machine answers your call, please leave your name and number and we will call you back. You will find that we respect our patients' time and make an effort to remain on schedule. We appreciate similar consideration from our patients. **Please notify us at least two business days in advance** to make any changes to a scheduled appointment. **Otherwise, you will be charged \$50 per scheduled hour for a missed appointment.**

**403 HODGES STREET • ORIENTAL, NORTH CAROLINA 28571**

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